

CRH NEWS

C R HUTCHISON & CO PTY LTD ABN 61 001 747 182
CONSULTING SURVEYORS

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“Sewerage project to lift water quality”

THE NEWCASTLE HERALD Tuesday, November 14, 2000



SEWERAGE CONSTRUCTION WORK AT SUTTON PARK ESTATE MEDOWIE
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EXCELLENCE IN QUALITY

The firm's Quality Manager, Mark Holmes says that the Quality Assurance System introduced to the company in 1991 is now mature and seamlessly integrated into the firm's management and technical operations

Since its foundation in 1970, C R Hutchison & Co Pty Limited (CRH) has striven for excellence in the provision of surveying services. A formal management system (operating to Australian Standard AS3901) was introduced in 1991, and, in September 1993, CRH successfully completed an External Audit of the system to meet the very high standards of the NSW Department of Public Works and Services and their requirements for "Substantial Implementation".

CRH achieved JAS-ANZ third party certification to ISO9001:1994. in November 1996.

Since implementation, CRH has remained committed to the philosophy of quality management and this fact is integral with the ethos of the firm. A major strength of the system is the commitment by management to ongoing training of staff and the high level of supervision provided by the Partners to more junior personnel.

Working under this system, the firm recently designed an award winning sewerage project at Sutton Park Estate Medowie. **See** in this newsletter-accompanying article, “Sewerage project to lift water quality”.

CRH are committed to continually improving quality, and cost effectiveness. We encourage our clients to provide us with feedback. This will allow us to identify and address any weaknesses in our management system.

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 **benchmark**
IN QUALITY
AS/NZS ISO 9001

